

Fiber RFP Q&A Answers for Questions submitted by Twin Valley.

1. Can the city provide specs of all the fiber? Brand, type, ADSS, armored, etc.

A: Majority of the fiber is Owens Corning armored LT SM Fiber and we do have some ADSS Fiber. See attachment named: "Fiber\_Count\_Sections.pdf"

2. How many of the "lit" fibers does the City intend to lease back from the winning bidder and do the leased fibers vary by location?

A: It will vary by location, the city will need to keep lit fiber between city buildings but will not need to keep lit fiber for customers as customers transition to other service.

3. Of the fibers in use, how many are for customers and how many are for City use? A: See answer 2 above.

4. Does the entire fiber network have continuity? It appears there are dead ended coils in multiple locations and breaks/gaps in the current network.

A: We do have fiber that has not yet been spliced into the rest of the network.

5. Is any part of the network in need of repair, whether that be from recent storms or any other reason?

A: Not that we are aware of.

6. The current network appears to fall below standard aerial code in areas. Requirements to bring to code will impact the value of the network. Is the city addressing any of those issues prior to transferring ownership to the winning bidder?

A: This would be in effect "grandfathered in" and would not need to be addressed by winning bidder.

7. Who will be responsible for tree trimming in the future?

A: The owner of the fiber would ultimately be responsible for tree trimming.

8. Will the city provide trouble report logs, e.g., how many calls/trouble tickets are being reported on a monthly basis?

A: We do not have this data but we don't get many calls or trouble tickets from our customers.

9. Does the city have and will you provide service uptime/outage reports?

A: Our network has been down for about 45 minutes in the last 10 years.

Administrative Questions:

1. Will 100% of the City owned fiber infrastructure be transferred as part of the RFP, or is the city planning to maintain ownership of any fiber?

a. If maintaining, what/where?

A: Everything on the map is included in the RFP. The city will still own some fiber not shown on the map because it's tied up in a high voltage power line.

2.Does the city plan to remain the service provider for existing customers, or is the intent for service responsibility to transfer to the winning bidder for those customers who agree?

A: The city does not plan to remain a service provider.

3.Will the city provide anonymized service terms for the existing customers?

a. Number of subscribers, contract terms, current service subscription, revenues, etc.?

A: See agenda for general customer information. Most customers can reach speeds of 1 Gig up/down.

4.Will the city provide a list of each location for all City buildings and anchor institutions along with tiers of service currently being provided?

A: See question 3

5.Will the city provide locations of all city parks and the current Wi-Fi being provided?

A: City Park 1 access point, Forest Park 4 access points, Legacy Square, 2 access points, Heritage Park, 1 access point.

6.Given these are public responses, how will the process ensure confidentiality for financials and other information we deem confidential?

A: Kansas Open Records Act allows us to redact any financial information from the RFPs.

7.How are points allocated withing categories, e.g. scale, all or nothing? If a scale, what are criteria used to allocate points?

A: The committee scoring the bid responses, will have discretion to scale within each category based on how closely the response meets the city's ideal for each scoring category.